



# **REACHING HOME**

CANADA'S HOMELESSNESS STRATEGY

## **Reaching Home Community Homelessness Report for Communities in British Columbia: 2021-22 Reporting Cycle Overview**

August 2022

## Why is the CHR different for Designated Communities in BC?

**This document is for Designated Communities in British Columbia (BC).** It describes why and how the 2021-22 Community Homelessness Report (CHR) was tailored for them, and includes an annex with the CHR questions and pre-selected answers, as applicable. Of note, communities can update their responses as needed.

Communities are encouraged to consult the full suite of tools in the CHR reporting tools [e-course on the Homelessness Learning Hub](#) before they complete their CHR, including the section-by-section review document called the CHR Reference Guide.

Since Reaching Home was launched in April 2019, communities in BC have been working to implement the program in their local contexts, including reviewing the new minimum requirements and determining the fit between these federal expectations and any pre-existing provincial governance structures, service delivery approaches, and data management systems that were already in place. For BC, this includes the Coordinated Access and Assessment (CAA) initiative that fills vacancies for BC Housing-funded supportive housing units, and BC Housing's installation of the Homeless Individuals and Families Information System (HIFIS), which was deployed in 2017.



### TIP

**Remember!** BC communities have a modified CHR reporting template. Need a copy? Contact your Service Canada representative for help!

Through Infrastructure Canada (INFC) and Service Canada, the federal government continues to support communities in BC with identifying the processes and technical solutions that will help them to implement Reaching Home. Given the reality of pre-existing provincial initiatives in BC, local planning for the key components of Reaching Home including Coordinated Access, local use of HIFIS, and the transition to an outcomes-based approach is ongoing. Recognizing the efforts that communities have put forth on these fronts – and the delays they have faced with accessing HIFIS in particular – modifications were made to the 2021-22 CHR for BC.

Nevertheless, some local planning and implementation can still be undertaken by BC Designated Communities, using tools and resources that have been developed such as:

- ✓ [Reaching Home Coordinated Access Guide](#);
- ✓ [System Mapping Guide/Tool](#) (to start and/or update their local systems map);
- ✓ [HIFIS Toolkit](#) (four guides); and,
- ✓ ACRE Consulting support (4 hours per community, which can be pooled).

BC communities can also access tools on their [Homelessness Learning Hub e-course](#).

## WHAT'S DIFFERENT ABOUT THE CHR FOR DESIGNATED COMMUNITIES IN BC?

Based on feedback and analysis of the 2019-2021 CHRs, the following changes were made for BC:

- ✓ **Removed references to a Homelessness Management Information System (HMIS) in Section 1:**
  - Question 1.1 only asks about the impact of COVID on Coordinated Access implementation; and,
  - Questions 1.3 and 1.4 only ask about collaboration between Indigenous and non-Indigenous partners in the context of Coordinated Access implementation.
  
- ✓ **Modified the Coordinated Access and HMIS self-assessment in Section 2:**
  - For many questions, communities have the **option** of providing more context, giving them space to expand on efforts to implement Coordinated Access (questions 2.1, 2.8-2.12, 2.14-2.17);
  - All of the HMIS self-assessment questions have been removed for BC (see questions 2.2, 2.4-2.6 in the full CHR), with the understanding that HIFIS will be the HMIS used by BC communities, but that options to more fully deploy it across BC are still under review; and,
  - The Summary Comment (question 2.19) has been adjusted so that communities are prompted to highlight their participation in the BC Trilateral Working Group and/or BC15 network as part of the update, as well as any efforts to implement Coordinated Access either through local efforts and/or by leveraging CAA.
  
- ✓ **Modified the outcomes-based approach self-assessment in Section 3:**
  - In the Excel template, answers have been pre-selected to reflect the status of not having a List in Section 3, Step 1, Part A as of March 31, 2022;
  - In the Excel template, questions about a List in Section 3, Step 1, Part B have been pre-selected as either “Not yet” or “Not applicable – Do not have a List yet”;
  - That said, **communities can change their answers in the Excel template, as applicable**. Of note, if a community reports that they had a List as of March 31, 2022, additional questions will need to be completed, as explained in the full CHR Reference Guide; and,.
  - The Summary Comment (question 3.27) has been adjusted so that communities are prompted to highlight their participation in the BC Trilateral Working Group and/or BC15 network as part of the update, as well as any efforts to implement a List within the unique context of BC.

## Annex A: CHR QUESTIONS for BC (2021-22) \* Reference Document for BC\*

### Notes:

- To access a copy of the full 2020-21 CHR, with all 53 questions explained, communities can download a copy of the **CHR Reference Guide** from the CHR reporting tools [e-course on the Homelessness Learning Hub](#).
- As with the 2020-21 CHR for all communities outside of BC (the “full 2021-22 CHR”), **communities in BC do not have to complete any questions beyond Section 3, Step 1 if they did not have a List in place as of March 31, 2022.**
- Given the pre-selections described earlier, **this Annex does not include questions beyond Section 3, Step 1 with the exception of the Summary Comment (question 3.27) which is mandatory for all communities.**

## SECTION 1: COMMUNITY CONTEXT FOR BC (Tab: 1. Section 1)

### Overview

- 1.1 Highlight any efforts and/or issues related to the work that your community has done to **prevent and/or reduce homelessness** and **increase access to safe, adequate housing** over the last year.

[Open comment box](#)

- 1.2 What impact has COVID-19 had on your community's progress with the **implementation of Coordinated Access** over the last year?

[Open comment box](#)

### Collaboration between Indigenous and Non-Indigenous Partners

- 1.3 a) Specific to the implementation of Coordinated Access, has there been collaboration between the **Designated Community (DC) Community Entity (CE) and local Indigenous organizations?**

*“Yes”; “No”*

**[If “Yes”]** b) Describe how this collaboration was done and how it affected the implementation of Coordinated Access. How will it be strengthened in the future?

[Open comment box](#)

**[If “No”]** b) Describe how this collaboration will happen over the coming year.

[Open comment box](#)

- 1.4 a) Specific to the implementation of Coordinated Access, has there been collaboration between the **DC CE and the Indigenous Homelessness (IH) CE and/or Community Advisory Board (CAB)**, where applicable?

*“Yes”; “No” “Not applicable”*

[If “Not applicable”, b) is shaded out]

[If “Yes”] b) Describe how this collaboration was done and how it affected the implementation of Coordinated Access. How will it be strengthened in the future?

*Open comment box*

[If “No”] b) Describe how this collaboration will happen over the coming year.

*Open comment box*

- 1.5 a) With respect to the completion of the Community Homelessness Report (CHR), was there collaboration between **local Indigenous and non-Indigenous organizations and, where applicable, the IH CE and/or CAB**?

*“Yes”; “No”*

[If “Yes”] b) Describe when this collaboration occurred and what parts of the CHR were informed by these efforts.

*Open comment box*

[If “No”] b) Describe the efforts that were taken to collaborate and specific plans to ensure it occurs during next year’s CHR process.

*Open comment box*

- 1.6 a) Does your community have a separate IH CAB?

*“Yes”; “No”*

[If “No”, b), c) and comment box are shaded out]

[If “Yes”] b) Was the CHR also approved by the IH CAB?

*“Yes”; “No”*

[If b) “Yes”, c) and comment box are shaded out]

[If b) “No”] c) Please explain how engagement will happen with the IH CAB during next year’s CHR process.

*Open comment box*

### **Public Access to Results**

- 1.7 As outlined in the Reaching Home Directives, communities are required to make a summary of the CHR publicly available. How will the public have access to this information? For example, which website will be used to publish the results?

*Open comment box*

## SECTION 2: COORDINATED ACCESS AND HOMELESSNESS MANAGEMENT INFORMATION SYSTEM (HMIS) SELF-ASSESSMENT FOR BC (Tab: 2. Section 2)

### Governance

- 2.1 a) Is there a governance model for Coordinated Access **and** has a Coordinated Access lead organization(s) been identified?  
*"Yes"; "Under development"; "Not yet started"*

[If 2.1 a) "Not yet started", b) is shaded out]

**b) Optional:** Please identify if your community has leveraged/will leverage an existing governance model for Coordinated Access and Assessment (CAA) or has developed/will develop a new local governance model for a broader Coordinated Access system under Reaching Home.

*Open comment box*

[No answer is required to question 2.2 from BC CEs]

- 2.3 Do all service providers receiving funding through the Designated Communities stream participate in Coordinated Access?  
*"Yes"; "Under development"; "Not yet started"*

[No answers are required to questions 2.4 to 2.7 from BC CEs]

### Access Points to Service

- 2.8 a) Are access sites available in some form throughout the Designated Communities (DC) geographic area so that the Coordinated Access system serves the entire DC geographic area?  
*"Yes"; "Under development"; "Not yet started"*

[If 2.8 a) "Not yet started", b) is shaded out]

**b) Optional:** Please identify if your community has leveraged/will leverage access sites for CAA or has developed/will develop new access sites for a broader Coordinated Access system under Reaching Home.

*Open comment box*

- 2.9 a) Are there processes in place to monitor if there is **easy** and **equitable** access to the Coordinated Access system and respond to any emerging issues, as appropriate?

*"Yes"; "Under development"; "Not yet started"*

[If 2.9 a) "Not yet started", b) is shaded out]

**b) Optional:** Please identify if your community has leveraged/will leverage processes in place through CAA or has developed/will develop new processes for a broader Coordinated Access system under Reaching Home.

*Open comment box*

- 2.10 a) Are there processes in place that ensure no one is denied access to service due to perceived housing or service barriers?

*"Yes"; "Under development"; "Not yet started"*

[If 2.10 a) "Not yet started", b) is shaded out]

**b) Optional:** Please identify if your community has leveraged/will leverage processes in place through CAA or has developed/will develop new processes for a broader Coordinated Access system under Reaching Home.

*Open comment box*

## **Triage and Assessment**

- 2.11 a) Is the triage and assessment process documented in one or more policies/protocols, including an intake protocol for entering people into the Coordinated Access system when they (re)connect with an access point?

*"Yes"; "Under development"; "Not yet started"*

[If 2.11 a) "Not yet started", b) is shaded out]

**b) Optional:** Please identify if your community has leveraged/will leverage the triage and assessment process as documented for CAA (including an intake protocol) or has developed/will develop a new process (with documentation) for a broader Coordinated Access system under Reaching Home.

*Open comment box*

- 2.12 a) Is the same common assessment tool used for all population groups experiencing homelessness (e.g., youth, women fleeing violence, and Indigenous peoples)?

*"Yes"; "Under development"; "Not yet started"*

[If 2.12 a) "Not yet started", b) is shaded out]

**b) Optional:** Please identify if your community has leveraged/will leverage the Vulnerability Assessment Tool, as used for CAA, or is using/will use another tool for a broader Coordinated Access system under Reaching Home.

[Open comment box](#)

### **Coordinated Access Resource Inventory**

2.13 Are all housing resources funded through the Designated Communities stream identified as part of the Coordinated Access Resource Inventory?

["Yes"; "Under development"; "Not yet started"](#)

2.14 **a)** For each housing resource in the Coordinated Access Resource Inventory, have eligibility requirements been documented?

["Yes"; "Under development"; "Not yet started"](#)

[If 2.14 a) "Not yet started", b) is shaded out]

**b) Optional:** Please identify if your community has leveraged/will leverage the Coordinated Access Resource Inventory as documented for CAA (including all housing resources funded through the Designated Communities stream, as applicable) or has developed/will develop a Coordinated Access Resource Inventory for a broader Coordinated Access system under Reaching Home.

[Open comment box](#)

2.15 **a)** For each type of housing resource in the Coordinated Access Resource Inventory, have prioritization criteria, and the order in which they will be applied, been documented?

["Yes"; "Under development"; "Not yet started"](#)

[If 2.15 a) "Not yet started", b) is shaded out]

**b) Optional:** Please identify if your community has leveraged/will leverage the prioritization criteria, and order in which they will be applied, as documented for CAA or has developed/will develop these criteria and processes for a broader Coordinated Access system under Reaching Home.

[Open comment box](#)

### **Vacancy Matching and Referral**

2.16 **a)** Is the vacancy matching and referral process documented in one or more policies/protocols, including how vacancies are filled from the Coordinated Access Resource Inventory according to agreed-upon prioritization and referral protocols?

["Yes"; "Under development"; "Not yet started"](#)

[If 2.16 a) "Not yet started", b) is shaded out]

**b) Optional:** Please identify if your community has leveraged/will leverage the vacancy matching and referral process as documented for CAA (including how vacancies are filled according to agreed-upon protocols) or has developed/will develop a new process (with documentation) for a broader Coordinated Access system under Reaching Home.

*Open comment box*

2.17 **a)** Do the vacancy matching and referral policies/protocols specify how individual choice in housing options will be respected (allowing individuals and families to reject a referral without repercussions) **and** do they include processes specific to dealing with vacancy referral challenges, concerns and/or disagreements (including refusals of referrals)?

*"Yes"; "Under development"; "Not yet started"*

[If 2.1 a) "Not yet started", b) is shaded out]

**b) Optional:** Please identify if your community has leveraged/will leverage the policies/protocols for CAA or has developed/will develop new policies/protocols for a broader Coordinated Access system under Reaching Home.

*Open comment box*

2.18 Are vacancies from the Coordinated Access Resource Inventory filled using the list of people waiting for housing resources who are offer-ready (i.e., the List filtered to a Priority List)?

*"Yes"; "Under development"; "Not yet started"*

## SECTION 2 SUMMARY TABLES FOR BC

The table below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements for Coordinated Access.

[Table auto-generates with number of times "Yes", "Under development" or "Not yet started" appears from questions 2.1, 2.3 and 2.8 to 2.18.]

Met	Started	Not Yet Started
[#, auto generated]	[#, auto generated]	[#, auto generated]

The table below shows the percentage of minimum requirements completed for each core component.

[Table auto-generates a percentage based on the number of times “Yes” appears for the questions under each Core component for questions 2.1, 2.3 and 2.8 to 2.18.]

	<b>Governance for Coordinated Access*</b>	<b>HMIS</b>	<b>Access Points to Service</b>	<b>Triage and Assessment</b>	<b>Coordinated Access Resource Inventory</b>	<b>Vacancy Matching and Referral</b>
Percentage Completed	[#, auto generated]	Not applicable for the 2021-22 reporting cycle for BC CEs.	[#, auto generated]	[#, auto generated]	[#, auto generated]	[#, auto generated]

\*“Governance for Coordinated Access” only includes the minimum requirements identified in questions 2.1 and 2.3. For the 2021-22 reporting cycle, the minimum requirement identified in question 2.2 is not applicable for BC CEs.

## **SECTION 2 SUMMARY COMMENT FOR BC**

2.19 Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community’s work to achieve the Reaching Home minimum requirements?

Your Summary Comment is an opportunity to provide additional context about your Section 2 Summary Tables results above. Communities are encouraged to provide updates about their participation in the BC Trilateral Working Group and/or BC15 network, as well as any efforts to implement Coordinated Access through local efforts and/or by leveraging the provincial CAA process.

[Open comment box](#)

## SECTION 3: OUTCOMES-BASED APPROACH SELF-ASSESSMENT FOR BC (Tab: 3. Section 3)

### Step 1. Have a List

[For BC CEs, the answers to questions 3.1 to 3.4 have been pre-selected as “Not yet”, suggesting the community does not have a List as of March 2022. Communities can adjust their answers in their CHR reporting template, as applicable.]

#### Part A) Does the community have a List?

There are four minimum characteristics of a List.

- 3.1 Is the List contained in a single document or database?  
*“Yes”; “Not yet”*
- 3.2 Does the List include people who are currently experiencing homelessness?  
*“Yes”; “Not yet”*
- 3.3 Do people give their consent to be included on the List?  
*“Yes”; “Not yet”*
- 3.4 Do individuals and families appear only once on the List?  
*“Yes”; “Not yet”*

[If any “Not yet” to 3.1, 3.2, 3.3 or 3.4 the community does not have a List. All remaining questions in Section 3 are shaded out, **except for** Step 1 Part B (3.5-3.8), the summary table for section 3 and summary comment for section 3 (3.27). All questions in Section 4 are shaded out.]

[For BC CEs, answers to questions 3.5 to 3.8 have been pre-selected to indicate that the community does not have additional information to provide about the List as of March 2022. Communities can adjust these answers in their CHR reporting template, as applicable.]

#### Part B) Please provide additional information about the List

- 3.5 Where does data for the List come from? Select all that apply:  
*“Excel”; “HIFIS”; “Other HMIS”; “Other data source(s)”; “Not applicable – Do not have a List yet”*
- 3.6 Communities need information about people’s interaction with the homeless-serving system to be able to calculate inflows into homelessness (re-engagement with the system) and outflows from homelessness (disengagement from the system).

**a)** Is there a **written policy/protocol** for the List that describes how interaction with the homeless-serving system is documented, including the number of days of inactivity after which people are identified as “inactive”? The policy/protocol should define what it means to be “active” or “inactive” on the List and explain how to document when someone is included on the List for the first time, as well as any changes in “activity” or “inactivity” over time.

*“Yes”; “Not yet”*

**b)** Can the community **get data** about when people first interacted with the homeless-serving system and were included on the List? For example, can the community get data for the number of people that were newly identified on the List?

*“Yes”; “Not yet”*

**c)** Can the community **get data** about people experiencing homelessness that became “active” again on the List (re-engaged with the homeless-serving system) and those that became “inactive” (disengaged with the homeless-serving system)? For example, can the community get data for the number of people that were “reactivated” on the List after a period of inactivity?

*“Yes”; “Not yet”*

3.7 Communities need information about where people are staying or living to be able to calculate inflows into homelessness (where people came from) and outflows from homelessness (where people went). This data is called “housing history”.

**a)** Is there a **written policy/protocol** for the List that describes how housing history is documented? The policy/protocol should define what it means to be “homeless”, “housed” or “transitional” on the List and explain how to document when someone transitions “into homelessness” and “from homelessness” over time.

*“Yes”; “Not yet”*

**b)** Can the community **get data** from the List about people that transitioned “into homelessness” and “from homelessness”? Examples of transitions include a discharge from shelter and move to permanent housing (a transition “from homelessness”) or an eviction from supportive housing to no fixed address (a transition “to homelessness”).

*“Yes”; “Not yet”*

3.8 **a)** Can the community **get demographic data** from the List? Check all that apply. If the community does not yet have a List, they do not have to answer this question.

*“Indigenous identity (mandatory for Reaching Home)”; “Age”; “Household type (e.g., single or family)”; “Gender identity”; “Veteran status”; “Other (please define)”*

b) When **chronic homelessness** is calculated using data from the List, is the Reaching Home definition used? The federal definition of chronic homelessness is 180 days of homelessness over the past year and/or 546 days of homelessness in the past three years.

*“Yes”; “No”; “Not applicable – Do not have a List yet”*

Communities that **do not yet have a List in place as of March 31, 2022** do not need to complete Steps 2, 3 or 4. **They will, however, need to complete Question 3.27.**

### SECTION 3 SUMMARY TABLE FOR BC

The table below provides a summary of the work your community has done so far to transition to an outcomes-based approach under Reaching Home.

Step 1: Has a List	Step 2: Has a real-time List	Step 3: Has a comprehensive List	Step 4:	
			Can report annual outcome data (mandatory)	Can report monthly outcome data (optional)
Mirror the same grading	[#, auto generated]	[#, auto generated]	[#, auto generated]	[#, auto generated]

[Table auto-generates based on the communities responses to Section 3 questions, as follows:

- “Step 1: Has a List” is “Yes” = 3.1-3.4
- “Step 2: Has a real-time List” if “Yes” = 3.9
- “Step 3: Has a comprehensive List” if “Yes” = 3.21
- “Step 4: Can report annual data with the List” if “Yes” = 3.23 a)
- “Step 5: Can report monthly data with the List” if “Yes” = 3.24 a)
- Otherwise, “Not yet”.]

### SECTION 3 SUMMARY COMMENT FOR BC

3.27 Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community’s work to transition to an outcomes-based approach under Reaching Home? In particular, please include updates about the following:

- efforts to set-up, maintain and/or improve the List over the last year;
- plans to set-up, maintain and/or improve the List over the next year; and

- examples of how data from the List was used over the last year (e.g., for service planning at the individual level or for strategic planning at the community level).

Your Summary Comment is an opportunity to provide additional context about your Summary Table results. Communities are encouraged to provide updates about their participation in the BC Trilateral Working Group and/or BC15 network, as well as any efforts to implement a List within the context of BC.

[\*Open comment box\*](#)

## COMMUNITY HOMELESSNESS REPORT SUMMARY FOR BC (Tab: 5. Summary)

**Objective:** To show which CHR questions communities are expected to make available to the public.

**Response options:** No responses – all information copies over from other tabs automatically.

**Public release:** This tab will be made publicly available.

Community name [auto-generates from cover tab]

2021-2022 [auto-generates from cover tab]

### Collaboration between Indigenous and Non-Indigenous Partners for BC

Specific to the implementation of Coordinated Access, has there been collaboration between the Designated Community (DC) Community Entity (CE) and local Indigenous organizations?

“Yes”; “No”: [Response auto-generates from 1.3 a)]

[If 1.3 a) “Yes”, the following text appears]

Describe how this collaboration was done and how it affected the implementation of Coordinated Access. How will it be strengthened in the future?

[If 1.3 a) “No”, the following text appears]

Describe how this collaboration will happen over the coming year.

*Open comment box:* [Response auto-generates from 1.3 b)]:

Specific to the implementation of Coordinated Access, has there been collaboration between the DC CE and the Indigenous Homelessness (IH) CE and/or Community Advisory Board (CAB), where applicable?

“Yes”; “No” “Not applicable”: [Response auto-generates from 1.4 a)]

[If 1.4 a) “Not applicable”, the rest of the sub-text is shaded out]

[If 1.4 a) “Yes”, the following text appears]

Describe how this collaboration was done and how it affected the implementation of Coordinated Access. How will it be strengthened in the future?

[If 1.4 a) “No”, the following text appears]

Describe how this collaboration will happen over the coming year.

*Open comment box:* [Response auto-generates from 1.4 b)]

With respect to the completion of the Community Homelessness Report (CHR), was there collaboration between local Indigenous and non-Indigenous organizations and, where applicable, the IH CE and/or CAB?

“Yes”; “No” : [Response auto-generates from 1.5 a)]

[If 1.5 a) “Yes”, the following text appears]

Describe when this collaboration occurred and what parts of the CHR were informed by these efforts.

[If 1.5 a) “No”, the following text appears]

b) Describe the efforts that were taken to collaborate and specific plans to ensure it occurs during next year’s CHR process.

*Open comment box:* [Response auto-generates from 1.5 b)]

Does your community have a separate IH CAB?

“Yes”; “No” : [Response auto-generates from 1.6 a)]

[If 1.6 a) “No”, the rest of the sub-text is shaded out]

[If 1.6 a) “Yes”, the following text appears]

Was the CHR also approved by the IH CAB?

“Yes”; “No”: [Response auto-generates from 1.6 b)]

[If 1.6 b) “Yes”, the rest of the sub-text is shaded out]

[If 1.6 b) “No”, the following text appears]

Please explain how engagement will happen with the IH CAB during next year’s CHR process.

*Open comment box:* [Response auto-generates from 1.6 c)]

## Coordinated Access and Homelessness Management Information System (HMIS) Self-Assessment for BC

### Summary Tables for BC

The table below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements for Coordinated Access. [Table auto-generates with number of times “Yes”, “Under development” or “Not yet started” appears from questions 2.1, 2.3 and 2.8 to 2.18.]

	Met	Started	Not Yet Started
Number of minimum requirements	[# auto-generates from Summary table in Section 2]	[# auto-generates from Summary table in Section 2]	[# auto-generates from Summary table in Section 2]

The table below shows the percentage of minimum requirements completed for each core Coordinated Access component. [Table auto-generates a percentage based on the number of times “Yes” appears for the questions under each Core component for questions 2.1, 2.3 and 2.8 to 2.18.]

Governance for Coordinated Access*	HMIS	Access Points to Service	Triage and Assessment	Coordinated Access Resource Inventory	Vacancy Matching and Referral
[% auto-generates from Summary table in Section 2]	Not applicable for 2021-22 reporting cycle for BC CEs.	[% auto-generates from Summary table in Section 2]	[% auto-generates from Summary table in Section 2]	[% auto-generates from Summary table in Section 2]	[% auto-generates from Summary table in Section 2]

\* “Governance for Coordinated Access” only includes the minimum requirements identified in questions 2.1 and 2.3. For the 2021-22 reporting cycle, the minimum requirement identified in question 2.2 is not applicable for BC CEs.

### Summary Comment for BC

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community’s work to achieve the Reaching Home minimum requirements?

*Open comment box:* [Response auto-generates from 2.19]

### Outcomes-Based Approach Self-Assessment for BC

Where does data for the List come from?

*“Excel”; “HIFIS”; “Other HMIS”; “Other data source(s)”; “Not applicable – Do not have a List yet”:* [Response auto-generates from 3.5 a)]

**Optional question:** How does data from the List compare to other community-level data sources that are considered reliable? This is an optional follow-up question for communities that have completed the “CHR Community-Level Data Comparisons”.

*Open comment box:*

[If the community does not provide an answer in 3.20 (i.e., if they leave the text as “\*Optional: Please insert comment here\*” OR if they leave the box blank), the open comment box for BC CEs will read “No answer required for BC CEs”]

[If the community does provide an answer, response auto-generates from 3.20]

## Summary Table for BC

The table below provides a summary of the work your community has done so far to transition to an outcomes-based approach under Reaching Home.

[Table auto-generates based on the communities responses to Section 3 questions, as follows:

- “Step 1: Has a List” is “Yes” if 3.1 to 3.4 are all “Yes”;
- “Step 2: Has a real-time List” is “Yes” if 3.9 = “Yes”
- “Step 3: Has a comprehensive List” is “Yes” if 3.21 = “Yes”
- “Step 4: Can report annual data with the List” is “Yes” if 3.23 a) = “Yes
- “Step 5: Can report monthly data with the List” is “Yes” if 3.24 a) = “Yes
- Otherwise, “Not yet”.]

Step 1: Has a List	Step 2: Has a real-time List	Step 3: Has a comprehensive List	Step 4:	
			Can report annual outcome data (mandatory)	Can report monthly outcome data (optional)
[Answer auto-generates from Summary table in Section 3]	[Answer auto-generates from Summary table in Section 3]	[Answer auto-generates from Summary table in Section 3]	[Answer auto-generates from Summary table in Section 3]	[Answer auto-generates from Summary table in Section 3]

## Summary Comment for BC

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community’s work to transition to an outcomes-based approach under Reaching Home?

*Open comment box:* [Response auto-generates from 3.30]

## Community-Level Core Outcomes – Annual Data Reporting

[The following text appears if either:

- Any of 3.1, 3.2, 3.3 or 3.4 is “Not yet”;
- 3.9 is “Not yet”;
- 3.21 is “No”; OR,
- 3.23 a) is “No”.]

“Based on the information provided in the Community Homelessness Report, the community does not have to report annual community-level outcomes for the reporting period.”

[The following text is shaded out if either:

- Any of 3.1, 3.2, 3.3 or 3.4 is “Not yet”;
- 3.9 is “Not yet”;
- 3.21 is “No”; OR,
- 3.23 a) is “No”.]

### Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who experienced homelessness for at least one day (that year)	[auto-generates from Section 4 Outcome #1 (annual)]	[auto-generates from Section 4 Outcome #1 (annual)]	[auto-generates from Section 4 Outcome #1 (annual)]	-	-	-	-	-	-	[auto-generates from Section 4 Outcome #1 (annual)]

[Auto-populating graph from Section 4 Outcome #1 (annual)]

Have you changed any data as submitted in a previous CHR for Outcome #1? If yes, in the comment below please describe what was changed and why?

*Open comment box:* [Response auto-generates from Section 4 Outcome #1 (annual)]

**Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)**

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who were newly identified (that year)	[auto-generates from Section 4 Outcome #2 (annual)]	[auto-generates from Section 4 Outcome #2 (annual)]	[auto-generates from Section 4 Outcome #2 (annual)]	-	-	-	-	-	-	[auto-generates from Section 4 Outcome #2 (annual)]

[Auto-populating graph from Section 4 Outcome #2 (annual)]

Have you changed any data as submitted in a previous CHR for Outcome #2? If yes, in the comment below please describe what was changed and why?

*Open comment box:* [Response auto-generates from Section 4 Outcome #2 (annual)]

**Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)**

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Returns to homelessness (that year)	[auto-generates from Section 4 Outcome #3 (annual)]	[auto-generates from Section 4 Outcome #3 (annual)]	[auto-generates from Section 4 Outcome #3 (annual)]	-	-	-	-	-	-	[auto-generates from Section 4 Outcome #3 (annual)]

[Auto-populating graph from Section 4 Outcome #3 (annual)]

Have you changed any data as submitted in a previous CHR for Outcome #3? If yes, in the comment below please describe what was changed and why?

*Open comment box:* [Response auto-generates from Section 4 Outcome #3 (annual)]

**Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)**

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Indigenous peoples who experienced homelessness for at least one day (that year)	[auto-generates from Section 4 Outcome #4 (annual)]	[auto-generates from Section 4 Outcome #4 (annual)]	[auto-generates from Section 4 Outcome #4 (annual)]	-	-	-	-	-	-	[auto-generates from Section 4 Outcome #4 (annual)]

[Auto-populating graph from Section 4 Outcome #4 (annual)]

Have you changed any data as submitted in a previous CHR for Outcome #4? If yes, in the comment below please describe what was changed and why?

*Open comment box:* [Response auto-generates from Section 4 Outcome #4 (annual)]

**Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)**

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who experienced chronic homelessness for at least one day (that year)	[auto-generates from Section 4 Outcome #5 (annual)]	[auto-generates from Section 4 Outcome #5 (annual)]	[auto-generates from Section 4 Outcome #5 (annual)]	-	-	-	-	-	-	[auto-generates from Section 4 Outcome #5 (annual)]

[Auto-populating graph from Section 4 Outcome #5 (annual)]

Have you changed any data as submitted in a previous CHR for Outcome #5? If yes, in the comment below please describe what was changed and why?

*Open comment box:* [Response auto-generates from Section 4 Outcome #5 (annual)]

## Community-Level Core Outcomes – Monthly Data Reporting

[The following text appears if either:

- Any of 3.1, 3.2, 3.3 or 3.4 is “Not yet”;
- 3.9 is “Not yet”;
- 3.21 is “No”;
- 3.24 a) is “No”; OR,
- 3.25 is “No”]

“Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level outcomes for the reporting period.”

[The following text is shaded out if either:

- Any of 3.1, 3.2, 3.3 or 3.4 is “Not yet”;
- 3.9 is “Not yet”;
- 3.21 is “No”;
- 3.24 a) is “No”; OR,
- 3.25 is “No”]

### Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who experienced homelessness for at least one day (that year)	[auto-generates from Section 4 Outcome #1 (monthly)]	[auto-generates from Section 4 Outcome #1 (monthly)]	[auto-generates from Section 4 Outcome #1 (monthly)]	-	-	-	-	-	-	[auto-generates from Section 4 Outcome #1 (monthly)]

[Auto-populating graph from Section 4 Outcome #1 (monthly)]

Have you changed any data as submitted in a previous CHR for Outcome #1? If yes, in the comment below please describe what was changed and why?

*Open comment box:* [Response auto-generates from Section 4 Outcome #1 (monthly)]

**Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)**

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who were newly identified (that year)	[auto-generates from Section 4 Outcome #2 (monthly)]	[auto-generates from Section 4 Outcome #2 (monthly)]	[auto-generates from Section 4 Outcome #2 (monthly)]	-	-	-	-	-	-	[auto-generates from Section 4 Outcome #2 (monthly)]

[Auto-populating graph from Section 4 Outcome #2 (monthly)]

Have you changed any data as submitted in a previous CHR for Outcome #2? If yes, in the comment below please describe what was changed and why?

*Open comment box:* [Response auto-generates from Section 4 Outcome #2 (monthly)]

**Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)**

	2019-20	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	Target
Returns to homelessness (that year)	[auto-generates from Section 4 Outcome #3 (monthly)]	[auto-generates from Section 4 Outcome #3 (monthly)]	[auto-generates from Section 4 Outcome #3 (monthly)]	-	-	-	-	-	-	[auto-generates from Section 4 Outcome #3 (monthly)]

[Auto-populating graph from Section 4 Outcome #3 (monthly)]

Have you changed any data as submitted in a previous CHR for Outcome #3? If yes, in the comment below please describe what was changed and why?

*Open comment box:* [Response auto-generates from Section 4 Outcome #3 (monthly)]

**Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)**

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
Indigenous peoples who experienced homelessness for at least one day (that year)	[auto-generates from Section 4 Outcome #4 (monthly)]	[auto-generates from Section 4 Outcome #4 (monthly)]	[auto-generates from Section 4 Outcome #4 (monthly)]	-	-	-	-	-	-	[auto-generates from Section 4 Outcome #4 (monthly)]

[Auto-populating graph from Section 4 Outcome #4 (monthly)]

Have you changed any data as submitted in a previous CHR for Outcome #4? If yes, in the comment below please describe what was changed and why?

*Open comment box:* [Response auto-generates from Section 4 Outcome #4 (monthly)]

**Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)**

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who experienced chronic homelessness for at least one day (that year)	[auto-generates from Section 4 Outcome #5 (monthly)]	[auto-generates from Section 4 Outcome #5 (monthly)]	[auto-generates from Section 4 Outcome #5 (monthly)]	-	-	-	-	-	-	[auto-generates from Section 4 Outcome #5 (monthly)]

[Auto-populating graph from Section 4 Outcome #5 (monthly)]

Have you changed any data as submitted in a previous CHR for Outcome #5? If yes, in the comment below please describe what was changed and why?

*Open comment box:* [Response auto-generates from Section 4 Outcome #5 (monthly)]